



ACCOUNT #

CUSTOMER NAME
ADDRESS
CITY, STATE ZIP

**IMPORTANT INFORMATION REGARDING YOUR
ENERGY HARBOR ELECTRIC AGGREGATION PROGRAM**

DATE

DEAR CUSTOMER,

Thank you for participating in the **Community Electric Aggregation Program** with Energy Harbor. We're writing to make you aware that your energy supply will soon transition from Energy Harbor to **Dynergy Energy Services East, LLC**. You can rest assured that **your current contract, including your rate and term length, will stay the same**. Dynergy has been a trusted electricity supplier for customers for many years, and we're looking forward to serving you.

We've included some additional information below to help you understand this change better. Our goal is to ensure a smooth transition, and we're here to support you every step of the way.

Why is my service being transferred to Dynergy?

Energy Harbor has been purchased, and as a result, Aggregation Program customers will be moving to Dynergy. Dynergy is another brand within our corporate family that serves Aggregation Programs throughout the State of Ohio.

What happens next?

To ensure your service continues without any interruptions, it will automatically transition to Dynergy in the coming weeks. You'll be receiving a letter from your utility soon indicating a change in your electricity supplier with the service transition date. **Your terms of service and price will remain the same through the end of your current contract, so you do not need to take any action.**

What else should I know?

After your service transitions, you'll see Dynergy listed as your energy supplier instead of Energy Harbor on your usual utility bill. If you have any questions, you can reach us daily from 8:00 AM – 11:00 PM EST at (888) 682-2170. We look forward to serving you.

With much appreciation.

Dynergy Energy Services East, LLC
(888) 682-2170